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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Epstein

Att'y Docket: 2386/102

Serial No.: 09/921,986

Art Unit: 2172

Filed: August 3, 2001

Examiner: Truong, C.

Title: **INFORMATION COLLABORATION AND RELIABILITY  
ASSESSMENT**

CERTIFICATE OF MAILING

I hereby certify that this document, along with any other papers referred to as being attached or enclosed, is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on March 23, 2004.

  
Jeffrey T. Klayman

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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MAR 26 2004

Technology Center 2100

**AMENDMENT**

Dear Sir:

In response to the Office action of December 23, 2003, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.